

**PGA**

*Edition 3-1: 7 April 2008*  
*Approved for use under the Problem Gambling Family Protection Orders*  
*Act 2004*



**Complaint under  
Problem Gambling Family Protection  
Orders Act**



## INSTRUCTIONS FOR COMPLETION

1. This form is intended to be completed with the assistance of an officer of the Independent Gambling Authority.
2. Write answers in BLOCK CAPITALS with a non-erasable pen.
3. If there is insufficient space, attach extra pages to this form.
4. When writing dates, please use dd/mm/yyyy format—the day of the month, followed by the month, followed by the year including the century.



**Question 1. Complainant information**

1A Complainant's full name

.....

**Notes**

- (a) Start with Mr/Ms/Dr, etc.
- (b) If your family name is not at the end of your name, please double-underline it.
- (c) If your preferred given name is not your first name, please single-underline it. If you commonly use a shortened form or nickname, please put it in (brackets) and underline it.

1B Complainant's current residential address

.....

..... Postcode:.....

1C Complainant's date of birth

Date of birth: \_\_ / \_\_ / \_\_\_\_

1D Complainant's telephone numbers

Home: ( \_\_ ) \_\_\_\_\_ - \_\_\_\_\_ Work: ( \_\_ ) \_\_\_\_\_ - \_\_\_\_\_

Fax: ( \_\_ ) \_\_\_\_\_ - \_\_\_\_\_ Mobile: \_\_\_\_\_

Other: \_\_\_\_\_ (Description: \_\_\_\_\_ )

1E Complainant's relationship to respondent

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**Notes**

- (a) If Complainant is a family member (as defined in the Act), state family relationship—examples: current/former spouse or domestic partner (domestic partner can be same gender), child aged 14–17 years.
- (b) If Complainant is not a family member as defined in the Act, state capacity in which application made—examples: Departmental officer concerned with welfare of respondent's child, Public Advocate, guardian of Respondent's child, person with whom Respondent's child normally resides, person with a "proper interest" in welfare of Respondent's child.



*Question 1 (Complainant information) continued*

1F Is some form of permission or other preliminary matter required to allow a complaint to be made? If so, say why the complaint should be allowed to be made.

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**Notes**

- (a) A child aged 14–17 years may make a complaint, but only with the permission of the Independent Gambling Authority. This form submitted by a child will first be treated as a request for permission to make a complaint.
- (b) A person with a “proper interest” (in the welfare of the Respondent’s child for example) may make a complaint, but only if the person satisfies the Independent Gambling Authority that he or she has a proper interest. This form submitted by such a person will first be treated as an application to so satisfy the Authority.



**Question 2. Respondent information**

2A Respondent's full name

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**Notes**

- (a) Start with Mr/Ms/Dr, etc.
- (b) If the family name is not at the end of the name, please double-underline it.
- (c) If the usual given name is not the first name, please single-underline it. If a shortened form or nickname is commonly used, please put it in (brackets) and underline it.

2B Respondent's current residential address

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..... Postcode:.....

**Note**

You can write "same as Complainant".

2C Respondent's date of birth

Date of birth: \_\_ / \_\_ / \_\_\_\_

2D Respondent's telephone numbers

Home: ( \_\_ ) \_\_\_\_ - \_\_\_\_ Work: ( \_\_ ) \_\_\_\_ - \_\_\_\_

Fax: ( \_\_ ) \_\_\_\_ - \_\_\_\_ Mobile: \_\_\_\_

Other: \_\_\_\_\_ (Description: \_\_\_\_\_ )

2E Respondent's employer and place of work

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.....

..... Postcode:.....



### Question 3. Affected family member information

Please complete the details of the family members affected by the gambling behaviour of the respondent.

**Notes**

- (a) Family members, as defined in the Act, include a current/former spouse or domestic partner (domestic partner can be same gender) and a child under the age of 18 years.
- (b) If the date of birth is not known, please enter the age.
- (c) Please provide "spouse" or "domestic partner" details for "Person 1". If the Complainant is the spouse or domestic partner, write "refer to Question 1".
- (d) For Persons 2 and on, please state who the person resides with. The answer can be "Complainant" or "C", "Respondent" or "R" or the name and address of some other person.

**Person 1**

	Given name	Family name
Date of birth/Age	Address	
		Post code

**Person 2**

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

**Person 3**

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		



*Question 3 (Affected family member information) continued*

**Person 4**

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

**Person 5**

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

**Person 6**

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

**Person 7**

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		

**Person 8**

Relationship to respondent	Given name	Family name
Date of birth	Address	
Resides with		



**Question 4. Respondent’s gambling behaviour**

4A What type of gambling is involved?

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**Examples**

- (a) gaming machines in the casino and hotels;
- (b) betting on races with SA TAB;
- (c) Keno and Monday Lotto.

4B Where does the respondent gamble?

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4C How often does the respondent gamble?

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.....  
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4D How much money has the respondent gambled over the past—  
3 months?

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6 months?

.....

12 months?

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*Question 4 (Respondent's gambling behaviour) continued*

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4E Where does the respondent get money to gamble?

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**Examples**

- (a) weekly/fortnightly/monthly salary and wages payments;
- (b) credit cards;
- (c) selling possessions;
- (d) borrowing money from family;
- (e) fortnightly benefit or pension payments.



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**Question 5. Consequences of respondent's gambling behaviour**

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5A Why do you think the respondent's gambling behaviour is a problem?

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5B When do you consider the respondent's gambling behaviour started to become a problem?

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5C What are the respondent's financial obligations?

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*Question 5 (Consequences of respondent's gambling behaviour) continued*

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5D Has there been a change in the respondent's ability to meet his or her financial obligations? If so, what is the change?

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5E Have there been any interpersonal consequences resulting from the respondent's gambling behaviour?

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**Examples**

- (a) relationship difficulties/breakdown;
- (b) domestic violence;
- (c) family neglect.



**Question 6. Other strategies for addressing gambling behaviour**

6A What other strategies, if any, have been used to address the respondent's problem gambling behaviours?

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**Examples**

- (a) venue based barring/voluntary barring by IGA;
- (b) gambling counselling/financial counselling;
- (c) having someone else manage financial affairs.

6B Are any other agencies involved?

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.....  
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**Note**

"Agencies" could include the police, other government agencies such as Families and Communities Department, church counselling bodies, etc.



**Question 7. Other proceedings**

7A Have any proceedings been brought against the respondent under the *Domestic Violence Act 1994*?

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If so, what is the status of those proceedings—pending or determined?

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If pending, have any interim orders been made? If so, what are the orders?

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If determined, what orders were made?

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7B Has the respondent been a party to any Family Court proceedings or proceedings under the *Domestic Partners Property Act 1996*?

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If so, what is the status of those proceedings—pending or determined?

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If pending, have any interim orders been made? If so, what are the orders?

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*Question 7 (Other proceedings) continued*

If determined, what orders were made?

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7C Have any other court proceedings been brought against the respondent?

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If so, what are the proceedings about?

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What is the status of those proceedings—pending or determined?

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If pending, have any interim orders been made? If so, what are the orders?

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If determined, what orders were made?

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7D Have any other proceedings been brought against the respondent?

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**Examples**

complaints to agencies such as the Families and Communities Department/Child Support Agency/police &c



*Question 7 (Other proceedings) continued*

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If so, has the agency conducted any investigations?

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Has the investigation concluded? If so, what was the outcome?

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## Declaration and execution

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By signing this document—

- (a) I am making a formal complaint made under the *Problem Gambling Family Protection Orders Act 2004*;
- (b) I declare that I am the person named as the complainant and that I make the complaint of my own free will; and
- (c) I declare that the information I have provided is true and accurate to the best of my knowledge and belief.

Date	Witness signature
Signature	
	Witness name